

QUICK INSTALLATION GUIDE

FOR YOUR CABLE MODEM



**INTERNET MODEM
(TC4400)**
ENGLISH

STEP BY STEP INSTRUCTIONS

TO CONNECT **CABLE INTERNET MODEM (MODEL TC4400)**

Purchased a Wi-Fi Router from Flash Services?
Follow the Modem & Wi-Fi Router Combo Quick Installation Guide included with your router.



IMPORTANT!
Wait until your internet installation/activation date and time, then follow the steps below:

INCLUDED EQUIPMENT:

CABLE MODEM



ETHERNET CABLE



MODEM POWER ADAPTER



STEP 1

Connect your Coaxial Cable to the Modem

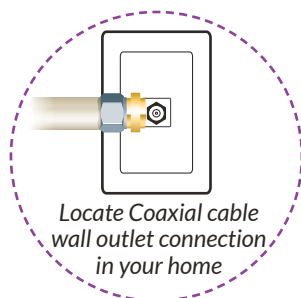
- Locate the coaxial cable in your home (connected to the cable outlet).
- Connect it to the cable port. (located on the back of the modem), using 3 clockwise rotations or until securely fastened.



Cable Port

Coaxial cable second end in the modem

Coaxial cable is not included in the box



Locate Coaxial cable wall outlet connection in your home

STEP 2

Power on your Modem

- Plug the modem power adapter into the back of the modem.
- Connect the other end into the nearest power outlet.
 - If the modem is equipped with a power button, please press the button to power on the device.
 - If the modem is not equipped with a power button, the modem should be powered on.
- The "Power" LED light on the front of the modem should be green.

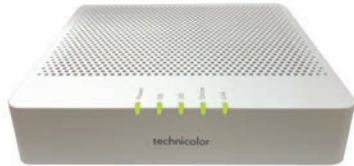


Power adapter is included in the box

STEP 3

Confirm Modem is Online

- Wait until the "Online" LED light is solid green.
- This may take up to 10 minutes.



Note: If the DS and US LED lights are both blinking at the same time, your modem is updating its software. Wait until the update completes.



Note:
You must have a Wi-Fi router if you want to set up a wireless network in your home.



STEP 4

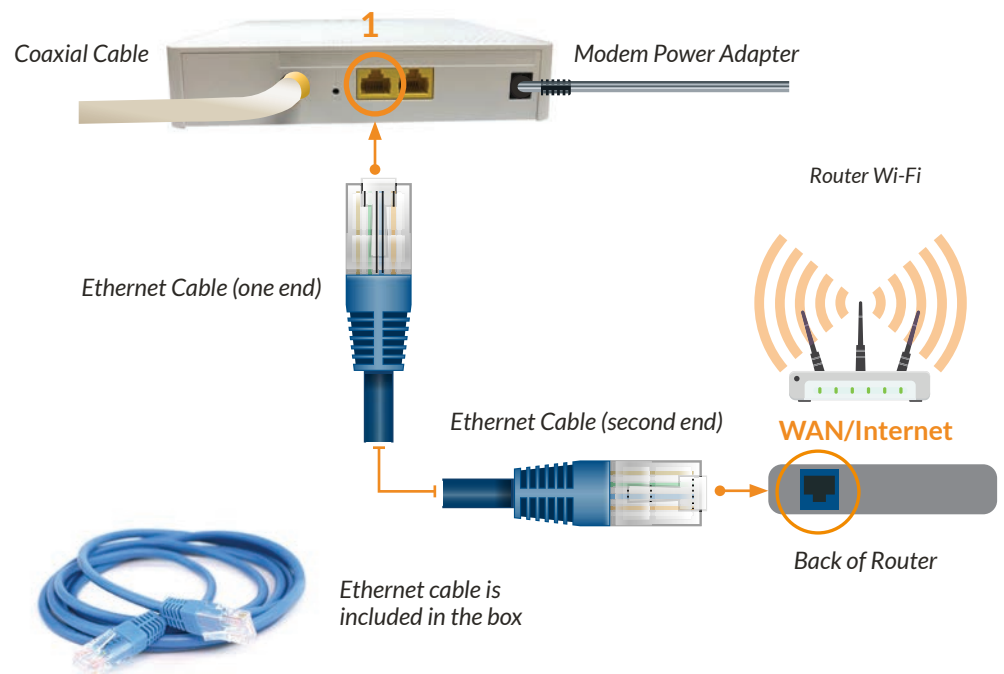
Connecting your Wi-Fi Router

Wi-Fi Router

- Connect one end of the ethernet cable to the Ethernet port labeled "1." DO NOT use the port labeled "2," as your internet connection is supplied through port 1.

! Your Wi-Fi router should now be connected to the Internet!

- Connect the other end of the ethernet cable to your Wi-Fi Router.
- Reference your router's manufacturer guide to complete the setup.



DOWNLOAD THE FREE FLASH TECH HELP APP

ON YOUR DEVICE TO TEST YOUR NETWORK CONNECTIVITY

Scan or go to:
www.myflashservices.com/flash-tech-help/

SCAN ME



OTHER DEVICES

If you purchased Flash Home Phone service, refer to the manual included with your Phone Adapter to complete the setup.