

# QUICK INSTALLATION GUIDE

FOR YOUR CABLE MODEM



**INTERNET MODEM**  
(TC4300/4350)  
ENGLISH

## STEP BY STEP INSTRUCTIONS

TO CONNECT **CABLE INTERNET MODEM** (MODELS TC4300 & TC4350)

**Purchased a Wi-Fi Router from Flash Services?**  
Follow the Modem & Wi-Fi Router Combo Quick Installation Guide included with your router.



**IMPORTANT!**  
Wait until your internet installation/activation date and time, then follow the steps in this guide.

**INCLUDED EQUIPMENT:**

CABLE MODEM



ETHERNET CABLE



MODEM POWER ADAPTER



### STEP 1

#### Connect your Coaxial Cable to the Modem

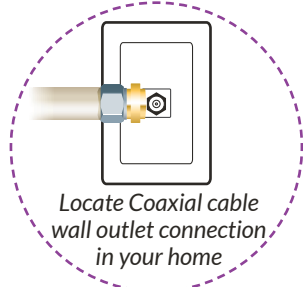
- Locate the coaxial cable in your home.
- Connect it to the cable port, (located on the back of the modem), using 3 clockwise rotations or until securely fastened.



Cable Port

Coaxial cable second end in the modem

**Warning icon:**  
Coaxial cable is not included in the box

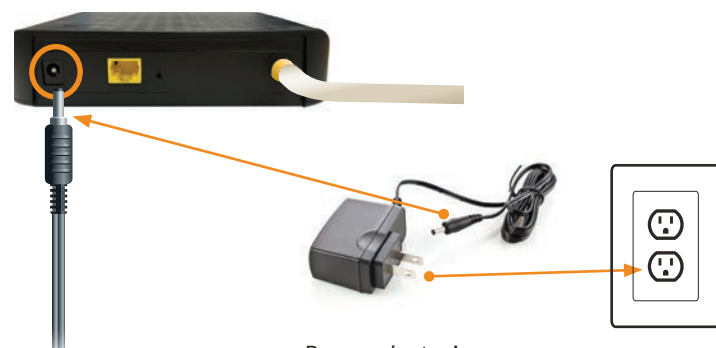


Locate Coaxial cable wall outlet connection in your home

### STEP 2

#### Power on your Modem

- Plug the modem power adapter into the back of the modem.
- Connect the other end into the nearest power outlet.
- The "Power" LED on the front of the modem should be green.



Power adapter is included in the box

## STEP 3

### Confirm Modem is Online

- Wait until the "Online" LED is solid green.
- This may take up to 10 minutes.



Note: The DS and US LED lights should be green. If both are blinking at the same time, your modem is updating its software. Wait until the update completes.



**Note:**  
You must have a Wi-Fi router if you want to set up a wireless network in your home.

## STEP 4

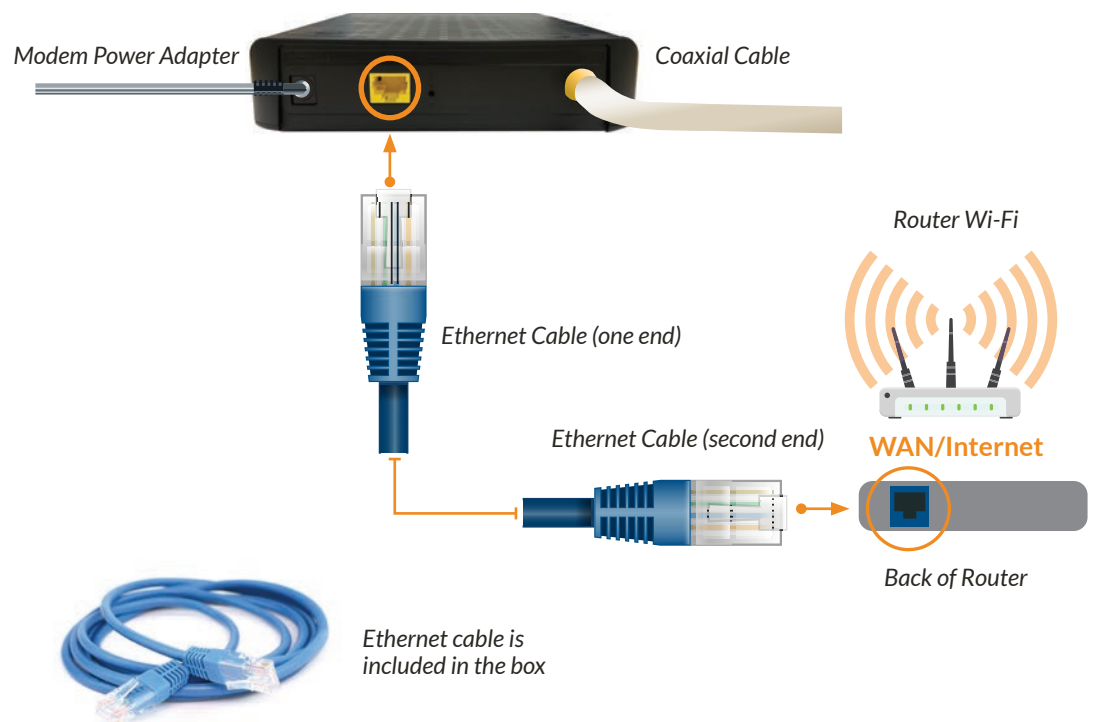
### Connecting your Wi-Fi Router

- Connect the ethernet cable to the yellow port on your modem and then to the "Internet" or "WAN" port on your router.



Your Wi-Fi router should now be connected to the Internet!

- Reference your router's manufacturer guide to complete the setup.



### DOWNLOAD THE FREE FLASH TECH HELP APP

ON YOUR DEVICE TO TEST YOUR NETWORK CONNECTIVITY

Scan or go to:  
[www.myflashservices.com/flash-tech-help/](http://www.myflashservices.com/flash-tech-help/)

SCAN ME



### OTHER DEVICES

If you purchased Flash Home Phone service, refer to the manual included with your Phone Adapter to complete the setup.